

Preparing your car for enclosed transport

A short pre-flight for owners of low, rare or valuable cars. Ten minutes here saves the awkward conversations later, and it makes the load faster and safer for your car.

Not sure about any of it? Call before you book. It is always cheaper to ask than to reschedule a truck.

BEFORE THE TRUCK ARRIVES

- ☐ **Fuel to roughly a quarter tank**
Enough to load and drive off; not so much that you're carting dead weight.
- ☐ **Turn off the alarm, or tell us the disarm sequence**
Aftermarket alarms and trackers are the number one cause of delays.
- ☐ **Note the ride height or lift setting**
If it's on air or has a nose lift, tell us the mode you want it loaded in.
- ☐ **Check tyre pressures**
Soft tyres change the approach angle and can foul on the ramps.
- ☐ **Remove the toll tag and anything loose**
Loose items move. Take the tag so you're not billed for our route.

PAPERWORK AND KEYS

- ☐ **One key, and tell us the quirks**
Immobiliser, kill switch, steering lock, unusual start procedure.
- ☐ **Photograph the car yourself**
We do a full condition report, but your own timestamped photos cost nothing.
- ☐ **Note any existing damage out loud**
Stone chips, kerb rash, a cracked splitter. Declared up front is never a problem.

ACCESS ON THE DAY

- ☐ **Gate codes, key fobs, building contact**
Especially for basements and secure car parks.
- ☐ **Overhead clearance**
Tell us the lowest point on the route in or out.

**Somewhere legal to stand the truck**

A prestige carrier needs more room than a tow truck.

**A contact number for each end**

Whoever hands the car over, and whoever receives it.

Questions, or want us to walk you through it?

We answer the phone 24/7.

0477 449 929

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